

MODIFICATION RECOMMENDED

U2004A-04A

S E R V I C E

N O T E

Supersedes:
U2004A-04

U2004A - 9kHz – 6GHz USB Power Sensor

Serial Numbers: SG00000000-SG99999999, MY00000000-MY99999999

USB sensor returns incorrect power reading when offset is introduced programmatically with the measurement unit is in Watt. The impacted firmware revision is A1.01.01.

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	X ON SPECIFIED FAILURE ☐ AGREEABLE TIME	STANDARDS LABOR: 0.0 Hours	
LOCATION CATEGORY:	X CUSTOMER INSTALLABLE ☐ ON-SITE ☐ SERVICE CENTER ☐ CHANNEL PARTNER	SERVICE ☐ RETURN INVENTORY: ☐ SCRAP ☐ SEE TEXT	USED PARTS: ☐ RETURN ☐ SCRAP ☐ SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE NO CHARGE AVAILABLE UNTIL: Always		
AUTHOR: [initials] WPC		PRODUCT LINE: [product line] WC	
ADDITIONAL INFORMATION:			

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Situation:

When an offset value is introduced programmatically and the measurement unit is in Watt, the USB sensor will return incorrect power measurement. The impacted firmware revision is A1.01.01.

Solution/Action:

Customer is recommended to update the USB sensor with the latest revision of firmware. The latest revision of firmware can be downloaded from Agilent web site.