

U3811A-01

Information Only Service Note

Supersedes:
NONE

U3811A BeagleBone Unit

Serial Numbers: ALL

U3811A must be separated from the U3810A before servicing

Parts Required:

P/N	Description	Qty.
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None

ADMINISTRATIVE INFORMATION

Calibration Required
 Calibration NOT Required

PRODUCT LINE: GM
AUTHOR: CD

ADDITIONAL INFORMATION:

Situation:

The U3811A BeagleBone Green (BBG) must be removed from the U3810A before servicing.

Solution/Action:

The U3811A is a mini computer that controls the U3810A Advanced IoT Training Kit and must be removed before servicing. Remove the U3810A from the platform, then remove the U3811A for service.

The procedure is documented at <https://www.keysight.com/find/AdvancedIoT> as both written instructions and a video demonstration.

Revision History:

Date	Service Note Revision	Author	Reason for Change
16 Jun 2020	01	Cheryl Diller	As Published