## S E R V I C E N O T E

SUPERSEDES: NONE

# **Z2030-90200 DCT-3 Phone Adapter Rev 1.0 and Z2030-60014-05 System Connector PCB to Adapter PCB**

Serial Numbers: All Date Codes as Cables are Replaced

Tests have shown that spraying the connector increases the life and reliability of approximately 3 times on a sample of 3 cables of the system cable connector.

To Be Performed By: Agilent-Qualified Personnel

Customer may perform this procedure if necessary

Parts Required:

P/N Description

64-4315 Radio Shack Tuner Control Cleaner & Lubricant

PN Z2030-90345 Tuner Control Cleaner & Lubricant

#### Situation:

Refer to the Action section of this Service Note for information on increasing the longevity and reliability of Adatper Cables.

#### **Solution / Action:**

On all new adapters, apply the cleaner & lubricant spray into the contact at both ends of the system connector cable prior to installation of the cable into the adapter. Be sure to spray each connector. Do not over spray, i.e., the connector should not be dripping. Field units should have cables sprayed as they are replaced.

DATE: September 1999

### ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION RECOMMENDED		
ACTION CATEGORY:	<ul><li>☐ IMMEDIATELY</li><li>☐ ON SPECIFIED FAILURE</li><li>☐ AGREEABLE TIME</li></ul>	STANDARDS: LABOR 1.0 Hours
LOCATION CATEGORY:	■ CUSTOMER INSTALLABLE ■ ON-SITE ■ SERVICE CENTER	SERVICE RETURN USED RETURN PARTS: SCRAP SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: September 2001
AUTHOR: MS	ENTITY: 3122	ADDITIONAL INFORMATION: Alt author JO/3759

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