

S E R V I C E N O T E

SUPERSEDES: NONE

Z3825A GPS Timing Module**Serial Numbers:** 3723A00101 through 3723A00760**Notification of GPS Engine Component Replacement Policy
12/1/1999 through 12/31/2000****To Be Performed By:** Agilent Repair Center or Factory Only**Tools Required:**

Specified in standard repair instructions for this product, on file at repair location or factory.

Situation:

The above products are undergoing a retrofit program at the factory that is projected to end December 1999. This retrofit program replaces the GPS Engine in the product with a new GPS Engine. We are offering specific coverage conditions for one (1) year on this GPS Engine component only.

Solution/Action:

1. If during the course of repair it is determined that the GPS Engine is at fault, first verify the following:

Continued

DATE: March 1999

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR 1.0 Hours	
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		AGILENT RESPONSIBLE UNTIL: March 2001
AUTHOR: DC	ENTITY: 0200	ADDITIONAL INFORMATION:	

- a. The serial number of the Z3825A is included in the range above, and b. The date of this failure is no later than December 31, 2000.
2. If the identification and date are valid, the labor and parts cost of replacing this GPS Engine shall be charged using Failure Code "CO" and Billing Code "02G".
3. The labor charged shall not exceed one (1) hour for this bill.